

# + Neighbor to Neighbor



**BETTER TOGETHER**  
REPORT TO THE COMMUNITY 2021



*"The best way to find yourself is to lose yourself in the service of others."*

– Mahatma Gandhi





## Dear Neighbor,

With so many changes and unknowns throughout this past year, we have all experienced a heightened level of uncertainty. For our clients, the uncertainty comes with difficult choices and fear. When will I find a new job? How will I care for my sick spouse? How will I feed my new baby?

Neighbor to Neighbor can't eliminate all of these fears for the 550 families we serve, but **we can allay the fear of hunger**. Thanks to your compassion and support, Neighbor to Neighbor has been there for the couple who lost four jobs in two months, the home health aide who contracted COVID from her elderly clients, and the single mother who was afraid to apply for stimulus checks because

of her immigration status. **Neighbor to Neighbor is a constant in people's lives, providing nutritious food and peace of mind in these uncertain times.**

The need for our services remains strong over 20 months into the pandemic. Not only has Neighbor to Neighbor provided food for our clients, but also personal care and household items – diapers, sanitary products, laundry detergent – filling daily needs not covered through benefit programs such as SNAP. Thanks to businesses and individuals, Neighbor to Neighbor provided new winter jackets for parents and children, bedding, socks, and back packs for children returning to school.

Neighbor to Neighbor's operations never faltered, despite unexpected challenges, thanks to both loyal and new community partners. Three partners stepped up to host our food pantry operations when client numbers doubled overnight and we desperately needed a larger space. Others came to the rescue to help with deliveries – one for 10 months and another during an emergency when the vans we used were vandalized and inoperable.

Our community came together, as it has for so many years, to help neighbors in need during a period of unprecedented change. As a community-based organization, **we are and remain BETTER TOGETHER!**

In this Report to the Community, we hope to bring to life the stories that make our work so important and rewarding. Be proud, as we are, since your acts of kindness as donors, volunteers, and community partners helped fuel these accomplishments.

As we anticipate our return to the Christ Church campus in our new, beautiful building, we look forward to opening our doors and starting a new chapter together!

With sincere gratitude,

Anne Miller  
Co-President

Christine Zadik  
Co-President

Margaret Tjimos-Goldberg  
Executive Director

# WHAT WE ACCOMPLISHED TOGETHER

We served over

**1,825**

Individuals

We provided food for

**688,968**

Meals

We distributed

**500**

Turkeys



**560** Winter  
blankets

**560**

Towels

**350**

Sheets

**500** Sets of  
children's pajamas

**500+**  
Packs of underwear



**500+**  
Pairs of socks

**500** Children's  
winter jackets

**250** Women's  
fleece jackets



**475** Backpacks  
with school supplies

Monthly feminine  
hygiene products to **250**  
households

## THE NEED CONTINUES IN GREENWICH

- **8.8%** face food insecurity
- Nearly **23%** of households have annual incomes of \$50,000 or less

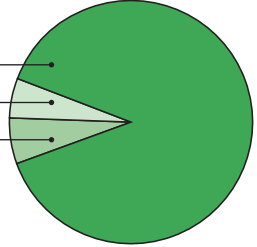
- Almost **1/3** of residents are just one family illness or missed paycheck away from financial catastrophe

2021

# FINANCIALS\*

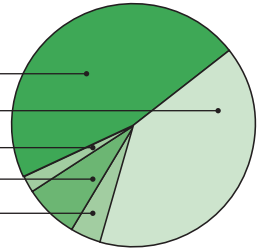
## EXPENSES

Programs	\$2,005,690
Administration	\$ 122,926
Fund Development	\$ 133,895
<b>Total Expenses</b>	<b>\$2,262,511</b>



## SUPPORT

Individuals & Foundations	\$1,283,792
Donated Food, Clothing & Rent	\$1,111,371
Religious Organizations	\$ 64,560
Corporate & Civic Organizations	\$ 202,812
Government	\$ 110,289
<b>Total Contributions</b>	<b>\$2,772,824</b>



\*Unaudited and covers the period 7/1/20 - 6/30/21



# TOWARDS A BRIGHTER FUTURE



March 2020 was a turning point for so many, but for Juliano and his family, the impact of COVID-19 came much earlier and with a fury. During a two-week period in late December and early January, Juliano lost both his transportation jobs, one as a Greenwich taxi driver and the other as a dispatcher at a private car service in Stamford. As a long-time employee, the car service tried to keep Juliano on for as long as possible, but business was down 90%: “We went from 100 pick-ups a day to 6 almost overnight.”

It was a dark time for Juliano, his wife, Helene, and their 4-year old daughter, Natasha. While Juliano searched for work, Helene held two, full-time jobs as a home health

aide, working 78 hours a week. Then in February 2020, she contracted COVID-19 and had to quarantine at home. **The couple went from four jobs to none in less than two months.** They applied for federal stimulus checks, but only received two.

The family learned about Neighbor to Neighbor (Neighbor) from a counselor, which was a godsend. The couple picked up food for their family every week from January 2020 to May 2021. Not only were they grateful for the food they received, but also how every staff member and volunteer cared about them and treated them with respect and kindness.

After a year of searching, Juliano secured a job as a customer service agent at a utility company in a more affordable area. The family left Greenwich, Juliano’s home for 32 years, and moved to Torrington. Juliano now commutes to Southfield, MA, while Helene drives back to Fairfield County most days to her new health aide position in Norwalk. **The family is adapting to a new life - one filled with promise, hope, and new opportunities.**

# DECADES TOGETHER

## Meaningful partnerships strengthen and endure over time.

That's what has happened with Neighbor to Neighbor and Greenwich Country Day School (GCDS). The partnership began over twenty years ago, when Neighbor was a volunteer-run organization and Jen Donnalley, now the Director of the Center for Public Good at GCDS, would staff the food pantry on Saturdays with parent and student volunteers. As Neighbor and its client base grew, the GCDS community responded.



Last year, when regular in-person service projects had to pause because of COVID-19, Donnalley searched for other ways for the school community to give back during a time of great need. She reached out to Neighbor and learned about the organization's new challenge – securing and delivering food to 550 families in the community. As always, GCDS listened and responded!

Within a matter of weeks, GCDS created a makeshift food pantry in its dining hall. The school began collecting, purchasing, packing, and organizing both fresh and shelf-stable foods for delivery to all of Neighbor's 75 clients at the Agnes Morley public housing facility every Monday. **GCDS maintained this**

## **food initiative for 10 months from October 2020 to July 2021.**



Every grade and school team participated in the effort to obtain food and financial donations to keep the GCDS pantry stocked. The upper school students partnered with 3rd, 4th, and 5th grade students to pack each bag with fresh fruit and vegetables before delivery. While proud of this monumental effort, Donnalley said that the GCDS community was grateful for the opportunity to help. And Neighbor to Neighbor staff and clients couldn't be more grateful for its support and decades long partnership!

# TRUE BLUE

**Game changers!** Those are the words staff use to describe the three drive-through food campaigns that the Greenwich Police Department (GPD) organized and ran for Neighbor to Neighbor between May 2020 and August 2021. Each of these food drives resulted in hundreds of crates of food and helped Neighbor to Neighbor meet growing and sustained client needs. During the first drive, when the pandemic had just taken hold, the Certified Emergency Response team not only collected food, but distributed masks to all of the participants.



True to their calling, the GPD responded to an emergency situation in February 2021. Catalytic converters were stolen from the Transportation Authority of Greenwich (TAG) vans that are used daily to deliver food to Neighbor's client families. The theft was discovered on a Monday morning, when all of the vans were inoperable. The looming challenge - how could Neighbor deliver food to the 550 families who depended upon on its weekly deliveries?



**The GPD stepped in and rose to the challenge.** For three days in freezing cold weather, Greenwich Police Officers showed up bright and early at Neighbor's temporary Arch Street Teen Center location to collect and deliver food to hundreds of families on the daily schedule. After the initial three days, the Greenwich Boys & Girls Club and TAG stepped in to relieve the police. It takes a village to care for others and Neighbor is tremendously grateful to the GPD and all of our community partners who have kept hunger at bay for so many of our seniors and families in need.



# VOLUNTEER EXTRAORDINAIRE

As a volunteer-run organization, Neighbor to Neighbor embraces its skilled and dedicated volunteers.

**None, however, can match Betty Sheridan when it comes to passion, impact, and longevity.** Betty began her volunteer work at Neighbor in the fall of 1975 when she moved to Greenwich with her husband and four teenage children. With time during the day, she was looking for a meaningful project to support the community and found it at Neighbor.

Over the past 45 years, Betty has served in numerous capacities including four years as Board President,

and more recently, Emerita Board member. While she started out in the clothing room, Betty has tackled every imaginable task from packing and delivering food in the 1980's to driving to "the dump" to dispose of expired food and soiled clothing. Her passion and commitment were so strong that she tried to recruit everyone she knew to volunteer at Neighbor, including her family. Betty enlisted her daughter and a team from the Junior League of Greenwich to help Neighbor create its first mission statement and strategic plan and her sister even wrote the first grant for the organization.

When interviewed about her volunteer service for the Greenwich Library Oral History Project in 2009, Betty stated that her dream for Neighbor was a new



*Betty Sheridan*

building on the Christ Church campus. Betty is thrilled that this dream will soon become a reality. While Betty and her husband now live in Florida from October to May, Betty plans to come back to Greenwich for the opening festivities. **Thank you, Betty! We couldn't be more grateful for your vision, your service, and your passion.**



# OUR GUIDING LIGHT



Jane Naveros

Over the past 20 years, there has been one constant, reassuring presence for our staff, volunteers, and clients – Jane Naveros, Neighbor to Neighbor’s Client Coordinator. Jane was the first employee hired by Neighbor to staff the front desk. She had heard about the position from a friend, but was worried that she “wasn’t up to the task.” Jane had studied accounting, computer science, and English in her home country of Peru and had attended Norwalk Community College to further her skills. What she didn’t realize then is that her native Spanish fluency would prove to be a tremendous strength and one that would help her build a strong rapport with clients.

Jane works closely with the Greenwich Department of Human Services, and often is the first point of contact for new clients seeking food assistance. With a warm and comforting presence, Jane will reach out to clients and listen to their concerns about a sick family member, a lost job, or the fear that life is no longer going to be the same. Jane listens and helps in whatever ways she can. She informs staff of dietary needs and preferences and even delivers food if there is a problem. The clients are extremely grateful for her support and will bring her special foods that they have prepared, as well as notes of thanks:

*“I’m so thankful for this program. I’m able to keep food in my tiny son’s stomach. I’m able to keep a smile on his face. This program is a huge blessing to me. Thank you so much!”*  
– Love, K.K.

Like her father who volunteered at church, Jane loves to help people. It’s what’s kept her in the same office, at the same desk, and with a smile on her face for so many years. **“I am doing what I love, which is to help people in need.”** Jane has always been up to the task with her constant dedication. She truly is our guiding light!

*Thank you to everyone in our community. We are better together!*



# ON THE ROAD TO HOME

In March 2020, Neighbor to Neighbor needed to leave its Christ Church home of 45 years due to COVID. After extensive community outreach, the Arch Street Teen Center welcomed Neighbor into its facility within days. The spacious building with its readily accessible location was the perfect place to coordinate deliveries for 550 families, as well as curbside pick-up three days a week for another 50 families. Equally important, it provided a safe working environment for staff and volunteers.



**Little did we anticipate that Neighbor would still be operating out of the Teen Center a year later!** By April 2021, the Teen Center needed to complete several projects in the building to prepare for its reopening. So again, Neighbor needed to find a new temporary home. The Reverend Karen Halac at North Greenwich Congregational Church (NGCC) heard about Neighbor's plight. She conferred with church members and then reached out to offer Neighbor its Community Room.



On April 30, **Neighbor moved its delivery operations to NGCC** and its curbside pick-up back to its home base at Christ Church. The plan was to keep these arrangements in place until Neighbor could transition into its new building on the Christ Church campus. Unfortunately, COVID continued to impact and delay construction efforts.

After 5 months, and with Town approvals in place, **Neighbor moved into its third temporary home in the former fire station on Horseneck Lane**, owned by the Town of Greenwich. The move enabled Neighbor to consolidate its efforts at a more centralized location. How fortunate to have three community partners willing and able to host our food pantry and help us care for our neighbors in need. **Truly, we are better together!**



# A HOME AT LAST

The decade-long vision and **CAPITAL CAMPAIGN** to create a new home for Neighbor to Neighbor on the Christ Church Greenwich campus is coming to fruition. The Cohen Center for Neighbor to Neighbor will be ready to welcome clients in January 2022. The 6,400 square foot facility will be ADA-compliant and almost three times larger than Neighbor's previous space on the Christ Church campus. The spacious, light-filled environment will enable Neighbor to fulfill its mission of providing access to food, clothing, and basic living essentials in an atmosphere of dignity and respect. Thanks to a successful Fill the Build Campaign effort, Neighbor has been able to purchase food, tables, chairs, and shelves. **All of us at Neighbor would like to acknowledge and thank the following individuals and organizations who embraced our vision and participated in our CAPITAL CAMPAIGN.**

Anonymous	Tiffany Burnette and Don Casturo	Anne and Kevin Driscoll	Erlinda and Richard Haviland
Mark Abbott and Marena Hamre	Laurel and Richard Caputo	Nancy and Ken Duffy	Barbara and Joseph Havranek
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Anne and Andrew Miller	Julie and David Ricciardi	Laura and John Sorfenfrei	Christine and David Zadik Zisson Foundation
Heidi and Brian Miller	Barbara Richards		† <i>Deceased</i>

# OUR DONORS

**Thank you to our annual donors. Your support has made us stronger than ever!**

We are grateful for the many individuals, businesses, religious institutions, schools and community organizations that have provided in-kind support to us over the past year. This year we have chosen to honor our in-kind donors on our website. Please visit our recognition page at [www.ntngreenwich.org](http://www.ntngreenwich.org).

## **SUPER HEROES** **\$50,000+**

Anonymous  
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*“Thank you, Thank you!!  
To the amazing kids who  
made the bags, my son is so  
happy to get a buddy bag!  
Thank you to the Neighbor  
to Neighbor staff too, always  
kind and happy to help me.”*

– Neighbor Client

Molly Fergusson Tanaka  
Georgia and Mark Teixeira  
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**\$500 - \$999**

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Duncan Lawson  
Caity Lischick  
Gaby Lops  
Molly B. Lowitt  
AN M  
Diane Mayberry  
Abby and Jamie McCord

Angenette and Bob  
Meaney  
JoAnn Messina (3)  
Virginia Meyer  
Rhonda Morley (2)  
Will Morrison Tai Chi (9)  
Neighbor to Neighbor  
Board of Directors  
Neighbor to Neighbor's  
Goodwill  
Neighbor to Neighbor  
Staff (2)  
Neighbor to Neighbor  
Staff and Volunteers  
Shirley Nelkin, Ruth Nelkin  
and Raimone  
Amy Newmark  
Eileen, Michele, and  
John of Night Owl Capital  
Denise Oarr  
Britt and Lily Olsen-Ecker  
Our daughter Valerie  
and our dear friends  
Our dear friends and  
family  
Cameron Paine  
Lee Paine  
John, James and  
Samantha Pascale  
Christer Pehrson  
Donald Pogoda, DMD  
The Posse  
Ramadan  
Marcia Reinauer  
Julie Ricciardi  
Karen Royce (3)  
Karen Royce and  
Pam Kelly  
Kylie Schneider  
Dick Schulze  
Heidi Shafraneck (2)  
Kristen Shapiro (2)  
Betty Sheridan (2)  
Grayson Smith  
Steiner Strong  
Exercise Group  
Sweets on the Block  
Michael Boardman and  
Kate Tabner  
Bari Taylor  
The Travel Team  
Charles Tyler's birthday  
Chuck and Kerry Tyler  
Lucy McCrae Vollet  
Andrew Winston  
Ali and Brian Wolfe  
Chris Zadik

## IN MEMORY OF

Jerry and Sylvia Atkins  
Pope Babcock  
Esther and Ernest Banker  
Dick Blair  
Helen Louise Branom  
Michael Buddy (3)  
Anne Vojt Budner  
David Cartwright  
Tina Cohen  
Craig Connolly  
Bill Copeland  
Devon Dalio  
Vivienne & Stanley  
Dombrowski  
Lori Doughty  
Lynn Enslinger  
Gloria Erickson  
Mary Ellen Fahy  
Matthew Gesell (2)  
Paul Griffin  
Lt. Col. Richard Havranek  
Rebecca Hohl  
Barbara Honig  
Bruce Huffine  
John Traver Hutchins, Jr (23)  
Carol James  
Ernest Klein  
Richard Dunbar Klosson  
Ralph Kravitz (3)  
Jerry Levine  
Jack Mather  
Ann Ruane McAdam  
Ellen McGovern  
Margie McPartland  
Luke Meyers  
Mom  
John and Vincenza Murphy  
Margarite O'Connell (2)  
Minnie C. Petise  
Joann Pitagora  
Clark Ryan  
Thomas Shulman  
Gertrude Simpson  
Martha Smith  
Patsy Taylor  
Nancy Thompson  
Luis Vericat  
Anthony Vitiello  
Debra Warfield

# WHO WE ARE

## Board of Directors, as of July 1, 2021

Anne Miller <i>Co-President</i>	Christine Zadik <i>Co-President</i>	Kim Gesell <i>Treasurer</i>	Pam Speer <i>Secretary</i>
Bob Brady	Lori Jackson	Elizabeth Mills	John Shulman
Kip Burgweger	Pamela Kelly	CV Ramachandran	Maria Kelly Stevens
Connie Figgie	Cindy Lyall	Karen Royce	
Gail Gallagher	Donna Matheson	Kristen Shapiro	

## Non-voting Ex-Officio Member

Demetria Nelson  
*Commissioner, Greenwich Department of Human Services*

## Staff

Margaret Tjimos-Goldberg  
*Executive Director*

Albert Calixto  
*Pantry & Operations Support*

Jean Davis-French  
*Administrative Coordinator*

Duncan Lawson  
*Food Resource and  
Operations Manager*

Susan Maher  
*Communications & PR Coordinator*

Carolina Mendez  
*Pantry & Operations Support*

Jane Naveros  
*Client Coordinator*

Elvis Ruiz  
*Food Pantry Coordinator*





## OUR MISSION

Neighbor to Neighbor improves the lives of residents in need throughout the Greenwich area and strengthens our community by creating access to food, clothing, and basic living essentials in an atmosphere of kindness and respect.



# to Neighbor Neighbor

248 East Putnam Avenue  
Greenwich, CT 06830  
203.622.9208



Neighbor to Neighbor is a United Way agency.



Neighbor to Neighbor has earned Charity Navigator's 4 star rating



Neighbor to Neighbor has earned the Guidestar 2020 Platinum Seal of Transparency



The mark of responsible forestry

## Connect with us!

[ntngreenwich.org](http://ntngreenwich.org)

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@NTNGreenwich 